

Plantronics Upgrade Like a Pro Promotion

Plantronics is pleased to offer the following promotion (the “Promotion”) to Participants on the terms described below. These terms including the Plantronics Promotion Terms available at <https://pages.plantronics.com/rs/107-MXT-108/images/upgrade-like-a-pro-terms-and-conditions-en-apac.pdf> are referred to as the “Terms.” By participating in the Promotion, you agree that your participation in the Promotion will be subject to the Terms. This Promotion is subject to applicable laws and regulations and void where prohibited.

Promotion Name:	Plantronics “Upgrade Like a Pro”
Start Date:	November 1, 2018
End Date:	March 31, 2019
Eligible Territories:	US, Canada, UK, Germany, France, Spain, Italy, Australia, New Zealand, Mainland China, Hong Kong, Taiwan, Singapore, Malaysia, Indonesia, Thailand, Philippines, Vietnam, India, and Mexico and Costa Rica
Participants:	Plantronics resellers and end customers who certify they are replacing existing SupraPlus products with Eligible Products
Eligible Products:	EncorePro 510, EncorePro 520, EncorePro 530, EncorePro 540, EncorePro 710, EncorePro 720, EncorePro 510 Digital, EncorePro 520 Digital, EncorePro 530 Digital, EncorePro 540 Digital, EncorePro 710 Digital, EncorePro 720 Digital, EncorePro 515 USB, EncorePro 525 USB, EncorePro 535 USB, EncorePro 545 USB, EncorePro 715 USB, EncorePro 725 USB

Promotion Overview

Participants who purchase new Eligible Products between November 1, 2018 and March 31, 2019 (the “Promotion Period”) are eligible to receive a trade-up allowance (“Rebate”) if they certify the Eligible Product is to replace existing Plantronics SupraPlus headsets.

Promotion Details

- This Promotion applies to Eligible Products invoiced during the Promotion Period from an authorized Plantronics partner.
- Rebates are offered on a one-to-one basis for every SupraPlus headset replaced with an Eligible Product. There are no minimum or maximum amounts provided you comply with the Terms.
- Rebates will be determined based on the smaller number of units of Eligible Product purchased or SupraPlus products that are replaced.
- Rebates may vary depending on your region and applicable law.

Key Dates:

- Promotion Period: November 1, 2018 to March 31, 2019
- Final Date to File Claims: April 30, 2019
- Final Date to Provide Requested Support Data: May 31, 2019
- Last Fulfillment Date: June 30, 2019

Claim Submissions Process

Participants may submit a claim (“Claim”) to receive direct payment or a rebate off invoice. After reviewing your Claim, Plantronics will have discretion to make a final determination regarding the manner of payment.

- **Claims filed by Resellers who sell Eligible Products to End Users:**
 - Go to Claim Page
 - Fill in Claim details
 - One Claim per invoice.

- Serial numbers from SupraPlus headsets used in Claim must be supplied (direct input or batch upload via spreadsheet).
- Invoice must indicate that Eligible Products were purchased and amount of Rebate was passed through to end user.
- Eligible Participant must indicate name of the distributor from which Eligible Product was purchased.
- In order to qualify for a Rebate, the Participant submitting a Claim must certify that the Eligible Product will replace existing SupraPlus headsets and that the replaced SupraPlus headsets have been properly disposed of and are no longer operational. As part of the Claim process, Participants who are end users (including Resellers submitting claims on behalf of end users) must certify that the SupraPlus headsets being replaced have been permanently recycled or destroyed on an online certification form provided by Plantronics. Only one Claim per replaced SupraPlus headset is permitted.
- Once a Claim has been received by Plantronics, you will receive a confirmation e-mail. After successful verification of a Claim, Plantronics will process Rebate. Plantronics will use its commercially reasonable efforts to issue Rebates within 28 days of the Claim verification date. Any payments to bank accounts will be made only in the country in which Participant resides and in which the Eligible Product was purchased and are subject to applicable law.
- All Claims are the property of Plantronics. Proof of purchase cannot be returned. All determinations of Claim validity are at the sole discretion of Plantronics whose decision will be final.

Additional Promotion Details

- This Promotion is subject to the Plantronics Promotion Terms available at <https://pages.plantronics.com/rs/107-MXT-108/images/upgrade-like-a-pro-terms-and-conditions-en-apac.pdf> and incorporated herein.
- This Promotion cannot be combined or cumulated with any other Plantronics end user offers, promotions, campaigns, or Incentive Pricing Programs.
- Individuals who are employed by governmental or municipal agencies, or political parties, are not eligible to participate in this Promotion in their individual capacity.
- All trade up allowances are calculated are inclusive of VAT (or indirect taxes).
- Plantronics has commissioned the following party ("Agency") to assist in the administration of this Promotion: Sales Promotions, IDA Business & Technology Park, Ring Road, Kilkenny, Ireland. You authorize the Agency to process, view and store all data submitted in the course of this Promotion in accordance applicable data protection laws. Information collected by Plantronics and Agency will be treated in accordance with the Plantronics Privacy Policy available at www.plantronics.com/privacy or the equivalent "Privacy Policy" relevant to your country, available at www.plantronics.com.
- Contact Information: Plantronics-offers@promotions-update.com